

National Action Alliance to Advance Patient Safety

Webinar

Tuesday, September 26, 2023

Veterans Health Administration's Journey to High Reliability: Advancing Toward Zero Harm and Becoming a Learning Health System

2:00 – 3:00 PM ET

Questions We are Running On:

1. What is a high reliability organization (HRO) and who is involved in VHA's HRO transformation?
2. What are the learning opportunities established to sustain the cultural change?
3. How do we go about implementing these activities and what tools are used for application?

2:00 Welcome and Meeting Introduction

Gerard R. Cox, MD, MHA

*Assistant Under Secretary for Health for
Quality & Patient Safety
Veterans Health Administration (VHA)*

2:10 Presentation

Gerard R. Cox, MD, MHA

*Assistant Under Secretary for Health for
Quality & Patient Safety
Veterans Health Administration (VHA)*

2:30 Presentation

Edward E. Yackel, DNP, FNP-C, FANNP

*Executive Director VHA, National Center
for Patient Safety
Veterans Health Administration (VHA)*

3:00 Adjourn