**COURSE EVALUATION**

**Team Strategies and Tools to Enhance Performance and Patient Safety (TeamSTEPPS®)**

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| --- | --- |
| **Location:**  **Date:** | **Rating** 1 = Poor, inadequate, did not meet, ineffective  **Scale**  2 = Good, adequate, met, satisfactory, effective  (Circle one) 3 = Excellent, more than adequate, exceeded, very effective |

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| --- | --- | --- | --- |
| **Module 0I: Introduction – 50 minutes** |  | | |
| Instructor Name: | **Poor** | **Good** | **Excellent** |

To what extent was the speaker knowledgeable, organized, & effective in his/her presentation? 1 2 3

*To what extent did you achieve the objectives of this session?*

1. Describe the TeamSTEPPS Master Trainer course 1 2 3

2. Describe the impact of errors and why they occur 1 2 3

3. Describe the TeamSTEPPS framework 1 2 3

4. State the outcomes of the TeamSTEPPS framework 1 2 3

To what extent were the teaching methods and aids used effectively? 1 2 3

Comments:

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| --- | --- | --- | --- |
| **Module 02: Team Structure – 50 minutes** |  | | |
| Instructor Name: | **Poor** | **Good** | **Excellent** |

To what extent was the speaker knowledgeable, organized, & effective in his/her presentation? 1 2 3

*To what extent did you achieve the objectives of this session?*

1. Discuss the benefits of team structure in teamwork 1 2 3

2. Define a “team” 1 2 3

3. Identify the role of patients and their families as part of the care team 1 2 3

4. Describe the components and composition of a multi-team system 1 2 3

To what extent were the teaching methods and aids used effectively? 1 2 3

Comments:

|  |  |
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| **Module 03: Communication – 45 minutes** |  | | |
| Instructor Name: | **Poor** | **Good** | **Excellent** |

To what extent was the speaker knowledgeable, organized, & effective in his/her presentation? 1 2 3

*To what extent did you achieve the objectives of this session?*

1. Describe how communication affects team processes and outcomes 1 2 3

2. Define effective communication 1 2 3

3. Identify communication challenges 1 2 3

4. Identify TeamSTEPPS tools and strategies that can improve a team’s communication 1 2 3

To what extent were the teaching methods and aids used effectively? 1 2 3

Comments:

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| **Module 04: Leading Teams – 50 minutes** |  | | |
| Instructor Name: | **Poor** | **Good** | **Excellent** |

To what extent was the speaker knowledgeable, organized, & effective in his/her presentation? 1 2 3

*To what extent did you achieve the objectives of this session?*

1. Describe how leadership affects team processes and outcomes 1 2 3

2. Identify different types of team leaders 1 2 3

3. Describe the activities involved in successfully leading teams 1 2 3

4. Describe the tools for leading teams, including briefs, huddles, and debriefs 1 2 3

5. Apply the tools for leading teams to specific clinical scenarios 1 2 3

To what extent were the teaching methods and aids used effectively? 1 2 3

Comments:

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| **Module 05: Situation Monitoring – 45 minutes** |  | | |
| Instructor Name: | **Poor** | **Good** | **Excellent** |

To what extent was the speaker knowledgeable, organized, & effective in his/her presentation? 1 2 3

*To what extent did you achieve the objectives of this session?*

1. Discuss how situation monitoring affects team processes and outcomes 1 2 3

2. List components of the STEP mnemonic 1 2 3

3. Explain situation awareness and identify undermining conditions 1 2 3

4. Define a shared mental model and how it is cultivated within a team 1 2 3

To what extent were the teaching methods and aids used effectively? 1 2 3

Comments:

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| **Module 06: Mutual Support – 50 minutes** |  | | |
| Instructor Name: | **Poor** | **Good** | **Excellent** |

To what extent was the speaker knowledgeable, organized, & effective in his/her presentation? 1 2 3

*To what extent did you achieve the objectives of this session?*

1. Describe how mutual support affects team processes and outcomes 1 2 3

2. Discuss specific strategies to foster mutual support (e.g., task assistance, feedback) 1 2 3

3. Identify specific tools to facilitate mutual support 1 2 3

4. Describe conflict resolution strategies 1 2 3

To what extent were the teaching methods and aids used effectively? 1 2 3

Comments:

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| **Module 07: Summary—Pulling It All Together – 50 minutes** |  | | |
| Instructor Name: | **Poor** | **Good** | **Excellent** |

To what extent was the speaker knowledgeable, organized, & effective in his/her presentation? 1 2 3

*To what extent did you achieve the objectives of this session?*

1. Discuss how to use the tools and strategies presented in this training 1 2 3

2. Demonstrate how to appropriately apply the tools and strategies in clinical scenarios 1 2 3

To what extent were the teaching methods and aids used effectively? 1 2 3

Comments:

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| **Module 08: Change Management: How to Achieve a Culture of Safety – 60 minutes** |  | | |
| Instructor Name: | **Poor** | **Good** | **Excellent** |

To what extent was the speaker knowledgeable, organized, & effective in his/her presentation? 1 2 3

*To what extent did you achieve the objectives of this session?*

1. List the Eight Steps of Change 1 2 3

2. Identify errors common to organizational change 1 2 3

3. Discuss what is involved in creating a new culture 1 2 3

4. Begin planning your organizational change strategy 1 2 3

To what extent were the teaching methods and aids used effectively? 1 2 3

Comments:

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| **Module 09: Coaching Workshop – 75 minutes** |  | | |
| Instructor Name: | **Poor** | **Good** | **Excellent** |

To what extent was the speaker knowledgeable, organized, & effective in his/her presentation? 1 2 3

*To what extent did you achieve the objectives of this session?*

1. Define coaching and its outcomes 1 2 3

2. Describe the role of a TeamSTEPPS coach 1 2 3

3. List competencies of an effective coach 1 2 3

4. Describe how to implement coaching in TeamSTEPPS 1 2 3

To what extent were the teaching methods and aids used effectively? 1 2 3

Comments:

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| **Module 10: Measurement – 50 minutes** |  | | |
| Instructor Name: | **Poor** | **Good** | **Excellent** |

To what extent was the speaker knowledgeable, organized, & effective in his/her presentation? 1 2 3

*To what extent did you achieve the objectives of this session?*

1. Describe the importance of measurement. 1 2 3

2. Describe the Kirkpatrick model of training evaluation. 1 2 3

3. Identify measures that can be used to assess the impact of TeamSTEPPS. 1 2 3

4. Describe the AHRQ Surveys on Patient Safety Culture. 1 2 3

5. Prepare a plan for determining if TeamSTEPPS worked. 1 2 3

To what extent were the teaching methods and aids used effectively? 1 2 3

Comments:

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| **Module 11: Implementation Planning Workshop – 150 minutes** |  | | |
| Instructor Name: | **Poor** | **Good** | **Excellent** |

To what extent was the speaker knowledgeable, organized, & effective in his/her presentation? 1 2 3

*To what extent did you achieve the objectives of this session?*

1. Describe the steps involved in implementing TeamSTEPPS. 1 2 3

2. Develop a TeamSTEPPS implementation plan. 1 2 3

To what extent were the teaching methods and aids used effectively? 1 2 3

Comments:

**Rate the following:**

The activity:

Was well organized, using the scheduled time efficiently.  Agree  Neutral  Disagree

Provided practical, useful information.  Agree  Neutral  Disagree

Used a sequence that facilitated learning.  Agree  Neutral  Disagree

Was up to date in terms of current practice and issues.  Agree  Neutral  Disagree

**Please respond to the following questions regarding disclosure of commercial support:**

Were you provided disclosure of significant support or substantial   
financial relationships between faculty and commercial entities?  Yes  Neutral  No

Was bias in favor of a product present to the extent that the   
presentation was unbalanced or represented commercial promotion? Yes  Neutral  No

If you feel any of the presentations were unbalanced, please elaborate.

**Please respond to the following additional questions about the course:**

What changes will you make in your practice as a result of this activity?

How can the educational aspects of this activity be improved?

What recommendations do you have for future speakers or topics?

Additional Comments: