

AMERICAN BOARD OF MEDICAL SPECIALTIES®

# ABMS/CAHPS Collaboration



ETHICS · HONOR · SKILL

Presented to

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# ABMS Today



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- 24 Boards
- 94 Subspecialties
- 90% Licensed U.S. physicians

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## Board Certification, Quality and Competence



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- Concern for quality in 1917
- Boards set standards that address quality – Time limited certification
- Continual monitoring and promotion of quality

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## What is Maintenance of Certification™ (MOC)?



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A process designed to document that physician specialists, certified by one of the Member Boards of ABMS, maintain the necessary competencies to provide quality patient care.

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# ABMS/ACGME



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## *Maintenance of Certification (MOC) Competencies*

- Medical Knowledge
- Patient Care
- Interpersonal and Communication Skills
- Professionalism
- Practice-based Learning and Improvement
- Systems-based Practice

*September 1999*

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# Context



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- ABMS is coordinating development of patient surveys to be used in MOC programs
- Several Boards and ABMS previously developed surveys to meet MOC requirements

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## Motivation for CAHPS Collaboration



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- Increasing concern about expense and effort necessary to develop MOC surveys
- Strong interest in standardized approach to facilitate national benchmarking
- Breadth and depth of expertise
- Avoid duplication of survey

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## ABMS-CAHPS Steering Committee



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- Formed to explore ways of developing surveys that can be used for Part IV MOC evaluations
- Collaborating with all Boards and CAHPS Consortium on survey development

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## Specialized Surveys to Match Practice Context



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- Ambulatory/Primary Care
- Surgical/Procedural
- Hospital Based/Consultative

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## Current Activities



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- Recently completed field test with several specialties (Internal Medicine, Pediatrics, Radiology, Orthopaedic Surgery)
- Psychometric analyses of data to shorten and improve surveys
- Planned test with low literacy OB/GYN group

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## Future Plans



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- Revise surveys
- Develop administration protocols and support
- Use routinely for MOC
- Develop QI tools and strategies

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