

Ask a Question

To submit a question, type question here and hit submit.

The screenshot displays a webcast interface. On the left is a 'Slide Area' window showing a slide with the CAHPS logo, the text 'Public Reporting of Patients' Comments with Quality Measures: How Can We Make It Work?', and event details: 'A Webcast Presented by the CAHPS User Network, June 3, 2014, 1:00 - 2:00 pm EDT'. On the right is a 'Speaker Bio' window listing Steven Martino, PhD (Behavioral Scientist, RAND, Pittsburgh, PA) and Rachel Grob, PhD (Senior Scientist, Center for Patient Partnerships and...). Below the speaker bios is a 'Q&A' window with a 'Refresh Now' link, a text input field, and a 'Submit' button circled in red. A red arrow points from the 'Submit' button to the text 'To submit a question, type question here and hit submit.' Another red arrow points from the 'Q&A' icon in the bottom toolbar to the text 'Click on the "Q&A" icon to get the Q&A box to appear.'

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CAHPS E-mail Updates

The screenshot shows the CAHPS website interface. At the top, there is a header for the U.S. Department of Health & Human Services with the logo and the URL www.hhs.gov. Below that is the AHRQ logo and the text 'Agency for Healthcare Research and Quality' with the tagline 'Advancing Excellence in Health Care' and the URL www.ahrq.gov. The main content area features the CAHPS logo and the text 'Surveys and Tools to Advance Patient-Centered Care'. A navigation menu includes links for Home, About CAHPS, Surveys and Guidance, Consumer Reporting, Quality Improvement, CAHPS Database, and News and Events. A search bar is present, and the 'E-mail Updates' link is circled in red. The main content area is divided into three columns: 'Surveys and Guidance' with links to Health Plan and Clinician & Group; 'CAHPS Database' with links to About the CAHPS Database, Comparative Data, and Request Data for Research; and 'About CAHPS' with a description of the survey and links to Bibliography, Frequently Asked Questions, and Contact Us. A central banner image shows a pair of glasses over a bar chart with the text 'Hear providers and experts discuss ways to improve patients' experiences with care'. At the bottom, there are three sections: 'Events' with links to a webcast and myth busting; 'Patient-Centered Medical Home' with a description of the expanded survey; and 'Spotlight' with links to two new podcasts.

U.S. Department of Health & Human Services www.hhs.gov

AHRQ Agency for Healthcare Research and Quality
Advancing Excellence in Health Care www.ahrq.gov

cahps Surveys and Tools to Advance Patient-Centered Care

E-mail Updates | CAHPS Sitemap | Print

Home | About CAHPS | Surveys and Guidance | Consumer Reporting | Quality Improvement | CAHPS Database | News and Events

Surveys and Guidance

- ▶ Health Plan
- ▶ Clinician & Group

CAHPS Database

- ▶ About the CAHPS Database
- ▶ Comparative Data
- ▶ Request Data for Research

About CAHPS

Consumer Assessment of Healthcare Providers and Systems (CAHPS) ask consumers and patients to report on and evaluate their experiences with health care.

- ▶ Bibliography
- ▶ Frequently Asked Questions
- ▶ Contact Us

Events

- ▶ News and Events
- ▶ Using the CAHPS Database to Compare, Report, and Improve Organizational Performance (Webcast)
- ▶ Myth Busting: Using the CG-CAHPS

Patient-Centered Medical Home

The expanded Clinician & Group 12-Month Survey includes questions to better assess patients' experiences with patient-centered medical homes.

Spotlight

- ▶ New Podcast: Tackling Low Health Literacy Among Primary Care Patients - A Model from Missouri
- ▶ New Podcast: Creating an Effective

Thank You!

- Evaluation Survey

- Please complete the evaluation survey. Your feedback is important to us.

- Questions or comments?

 E-mail: cahps1@westat.com

 Phone: 1-800-492-9261

 Website: www.cahps.ahrq.gov

Thank You!