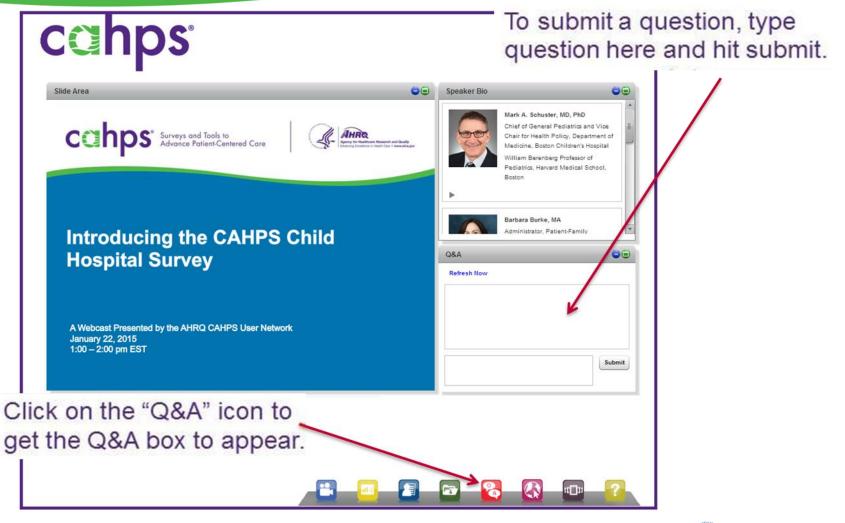
### To Ask a Question





## Child HCAHPS Survey and Guidance

Available on the CAHPS Web site:

https://cahps.ahrq.gov/surveysguidance/hospital/instructions/hospinstructions.html

- Overview of the Survey
- Survey (English and Spanish)
- Supplemental items (forthcoming)
- Sample notification letters (English and Spanish)
- Telephone scripts (English and Spanish)
- Fielding guidance (forthcoming)
- Analysis guidance (forthcoming)



## **CAHPS E-mail Updates**





www.cahps.ahrq.gov

# **Q&A With Today's Speakers**



- Mark Schuster, MD, PhD, Boston Children's Hospital; Harvard Medical School, Boston
- Barbara Burke, MA, Ann & Robert H. Lurie Children's Hospital of Chicago, Chicago
- Sandra Schultz, CHOC Children's Hospital, Orange, CA
- Zoë Vecchio, MA, CHOC Children's Hospital, Orange, CA
- **Carla Zema**, PhD, CAHPS User Network; Zema Consulting, Atlanta (Moderator)



## Thank You!

#### Evaluation Survey

- Please complete the evaluation survey. Your feedback is important to us.
- Questions or comments?
  - E-mail: <u>cahps1@westat.com</u>
  - <sup>(2)</sup> Phone: 1-800-492-9261
  - Web site: <a href="https://www.cahps.ahrq.gov">https://www.cahps.ahrq.gov</a>

