



AGENCY FOR HEALTHCARE RESEARCH AND QUALITY



# Participating in the 2023 CAHPS® Home and Community-Based Services (HCBS CAHPS) Survey Database: What You Need to Know

**A Webcast Presented by the AHRQ CAHPS User Network  
June 6, 2024  
3:30pm**

# Webcast Technical Info



- Audio issues
- Poor Connection
- Use Q&A: For Questions or Other Problems

# Today's Speakers



- **Jon Bakdash, Ph.D.**, Agency for Healthcare Research and Quality (AHRQ), Rockville, MD
- **Melanie Brown, Ph.D.**, Centers for Medicare & Medicaid Services (CMS), Baltimore, MD
- **Amanda Huben**, The Lewin Group, Reston, VA
- **Joshua Rubin**, HCBS CAHPS Database, Westat, Rockville, MD
- **Dale Shaller, M.P.A.**, (Moderator) Principal, Shaller Consulting Group, Stillwater, MN

# Agenda



- Discussion:
  - ▶ Home and Community-Based Services (HCBS) Initiative sponsored by CMS and AHRQ
  - ▶ HCBS CAHPS Survey
  - ▶ HCBS CAHPS Database
- Questions and Answers