



AGENCY FOR HEALTHCARE RESEARCH AND QUALITY



AHRQ's CAHPS Surveys: The Rationale for Case Mix and Mode Adjustments

**A Webinar Presented by the AHRQ CAHPS User Network
Wednesday, June 5
1:00 – 2:00 pm ET**

Webcast Technical Info

- Audio issues
- Poor Connection
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- **Event Website:** <https://events.westat.com/cahps/webcast>
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Today's Speakers



Dale Shaller, MPA
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Jonathan Bakdash, PhD
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Marc Elliott, PhD
Senior Principal Researcher
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Elizabeth Goldstein, PhD
Director, Division of Consumer Assessment and Plan
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Today's Agenda



- Welcome from AHRQ
- Overview of AHRQ's CAHPS Program
- The Rationale for Incorporating Case Mix and Mode Adjustments
- Questions and Answers