HCBS CAHPS Technical Assistance

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Helpful Resources

- AHRQ CAHPS Guidance
- AHRQ Guide to Quality Improvement
- CMS HCBS CAHPS Survey and Technical Assistance Materials available on <u>Medicaid.gov</u>
 - HCBS CAHPS Survey (English)
 - HCBS CAHPS Technical Assistance Guide for Survey Administration
 - Guide to Analyzing CAHPS Data
 - For individualized Technical Assistance, contact <u>HCBSMeasures@Lewin.com</u>

HCBS CAHPS Survey Technical Assistance

Recap of Past HCBS CAHPS State Technical Assistance Work Groups

- Supported the adoption and successful administration of the HCBS CAHPS Survey across states
- Supported data analysis and participation in the HCBS CAHPS Database
- Identified and promoted promising practices in HCBS CAHPS Survey implementation
- Supported continuous quality improvement of HCBS

Upcoming July Appointment-Based Technical Assistance Calls

- Participate in one-on-one discussions with the experts and receive answers to your questions about the HCBS CAHPS
- Learn more about survey design, adoption or implementation, and the HCBS CAHPS Database
- Wednesday, July 24
 - Time: 25-minute segments available from 2:00 to 4:00 PM ET
 - <u>July registration link</u> is available

Technical assistance calls are available to be scheduled at states' and managed care plans' convenience and set up to be regularly scheduled (e.g., monthly) as requested

Email HCBSMeasures@lewin.com for more information.