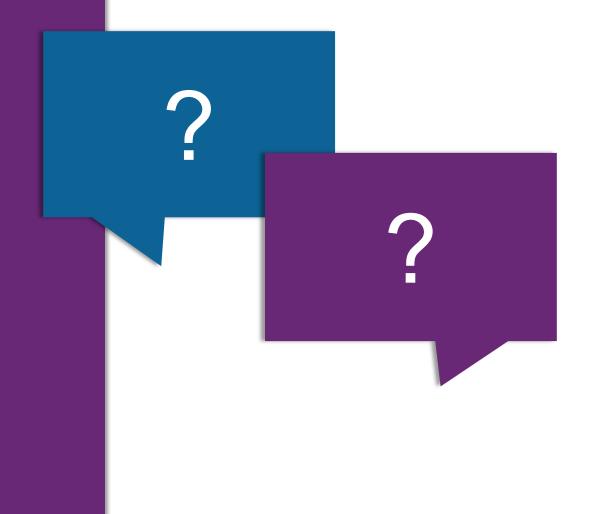
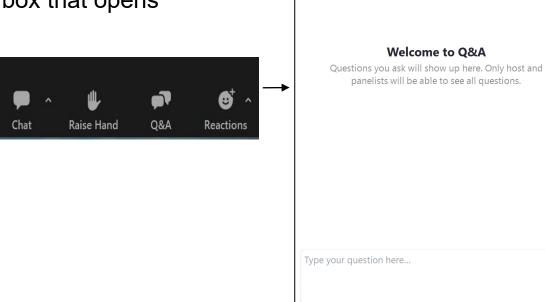
Q&A



How to Ask a Question



- Question and Answer
 - ► Select Q&A
 - ► Type a question in the box that opens

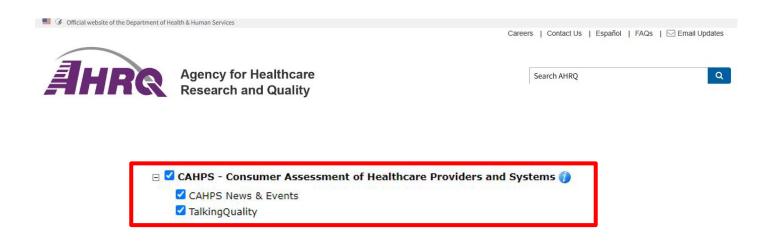


Ouestion and Answer

CAHPS Updates



Sign up for email updates



Questions



Contact the HCBS CAHPS Database

E-mail: <u>HCBSCAHPSDatabase@westat.com</u>

Phone: 1-855-580-4657

Website: www.cahpsdatabase.ahrq.gov



THANK YOU!

PLEASE COMPLETE THE WEBCAST EVALUATION

Appendix

- AHRQ CAHPS Guidance: https://www.ahrq.gov/cahps/surveys-guidance/hcbs/index.html
- AHRQ Guide to Quality Improvement: https://www.Agency for Healthcare
 Research and Quality.gov/cahps/quality-improvement/improvement-guide/5-determining-focus/index.html
- CMS HCBS CAHPS Survey and Technical Assistance Materials
 - HCBS CAHPS Survey (English): https://www.medicaid.gov/medicaid/quality-of-care/downloads/cahps-home-and-community-based-services-survey-10-english.pdf
 - HCBS CAHPS Technical Assistance Guide for Survey Administration: https://www.medicaid.gov/medicaid/quality-of-care/downloads/hcbscahps-admin-ta-guide.pdf
 - Guide to Analyzing CAHPS Data: https://www.medicaid.gov/medicaid/quality-of-care/downloads/hcbscahps-appk-data-analysis-guide.pdf
- For individualized Technical Assistance, contact HCBSMeasures@Lewin.com/">HCBSMeasures@Lewin.com/