Staff Survey About Cost Conversations

We would like your honest feedback. Please answer these questions about the how our practice talks to patients about the cost of care.

1. Do you think it is important for patients to understand the cost of services when making healthcare decisions?

☐Yes ☐No

1. Do you think patients know that they can get their questions about costs

answered?

☐Yes ☐No

1. Do you talk to patients about costs?

☐Yes ☐No

1. Does anyone in the practice routinely talk to patients about costs?

☐Yes ☐No If yes, who? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. Does our practice have materials that explain costs in a way that is easy for patients to understand?

☐Yes ☐No

1. What (e.g., materials, tools, training) would help our practice explain costs in a way patients could easily understand?

Please note any comments you would like to share about talking about the costs of care.