



# Updating the Hospital Survey and Nonpunitive Response to Error

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- **HSOPS 2.0**

- Conducting cognitive testing and a pilot study
- Version 2.0 to be released in early 2018
- Revising the Nonpunitive Response to Error composite to reflect Just Culture concepts



- **Next HSOPS database submission June 2017**
  - Original 1.0 version



# Resources

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## AHRQ Resources

1. [Action Planning Tool](#)
2. [Improving Patient Safety in Hospitals: A Resource List for Users of the AHRQ Hospital Survey on Patient Safety Culture](#)
3. [2016 Hospital Comparative Database Report](#)

## UNC Resources

1. Corrective Action Policy
2. Corrective Action Report
3. Employee Counseling Report
4. Pre-Disciplinary Conference Notification Letter and Report



# To Ask a Question

Surveys on Patient Safety Culture™

Slide Area

Using Just Culture to Improve Hospital Survey on Patient Safety Culture Results

Webcast

November 9, 2016  
1:00-2:00 ET

Westat

Speaker Bios

Celeste Mayer, PhD  
Patient Safety Officer  
University of North Carolina Health Care System, Chapel Hill, NC

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Database Manager: AHRQ Surveys on Patient Safety Culture  
Westat, Rockville, MD (Moderator)

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# Thank you!

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Additional questions or comments?



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