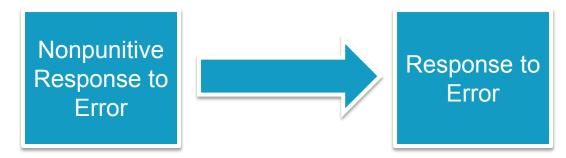


Updating the Hospital Survey and Nonpunitive Response to Error

- HSOPS 2.0
 - Conducting cognitive testing and a pilot study
 - Version 2.0 to be released in early 2018
 - Revising the Nonpunitive Response to Error composite to reflect Just Culture concepts



Next HSOPS database submission June 2017

Original 1.0 version



Resources

AHRQ Resources

- 1. Action Planning Tool
- 2. <u>Improving Patient Safety in Hospitals: A Resource</u> <u>List for Users of the AHRQ Hospital Survey on</u> <u>Patient Safety Culture</u>
- 3. 2016 Hospital Comparative Database Report

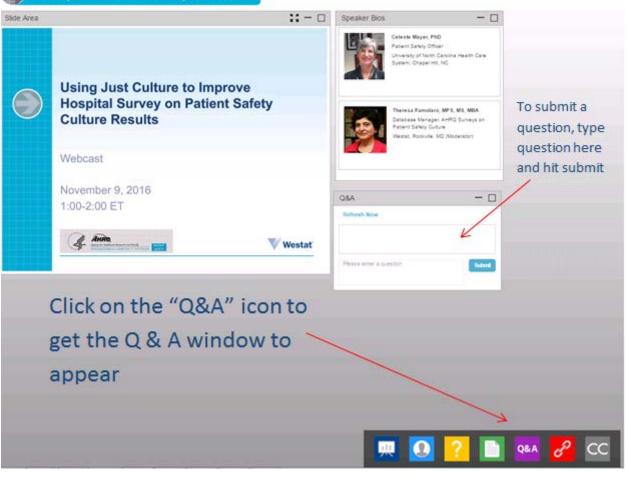
UNC Resources

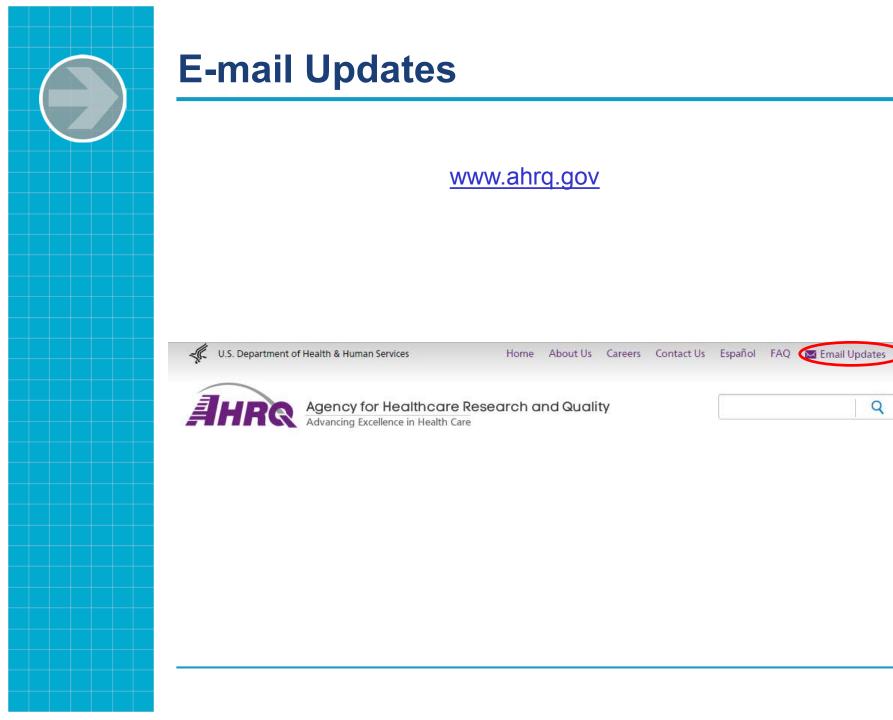
- 1. Corrective Action Policy
- 2. Corrective Action Report
- 3. Employee Counseling Report
- 4. Pre-Disciplinary Conference Notification Letter and Report



To Ask a Question

Surveys on Patient Safety Culture"







Thank you!

Additional questions or comments?



E-mail: SafetyCultureSurveys@westat.com



Phone: 1-888-324-9749



Website: <u>www.ahrq.gov/professionals/quality-</u> patient-safety/patientsafetyculture/index.html