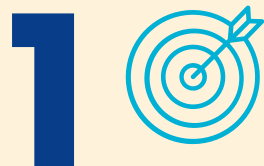


# ACTION PLANNING FOR THE SOPS SURVEYS

The AHRQ Surveys on Patient Safety Culture® (SOPS®) **Action Planning Tool** consists of a three-step process to guide teams as they work to improve patient safety culture.



## Identify Areas To Improve

- What areas do you want to focus on for improvement?
- What are your “SMART” goals?
  - ✓ Specific
  - ✓ Measurable
  - ✓ Achievable
  - ✓ Relevant
  - ✓ Time-bound



## Plan Your Improvement Initiatives

- What initiative will you implement?
- What resources will you need?
- What are possible barriers and how can you overcome them?
- How will you measure progress and success?
- Will you pilot test the initiatives?
- What is the timeline?



## Communicate Your Action Plan

- How will you share your action plan?
- How will you provide progress updates on your action plan?

