



AGENCY FOR HEALTHCARE RESEARCH AND QUALITY

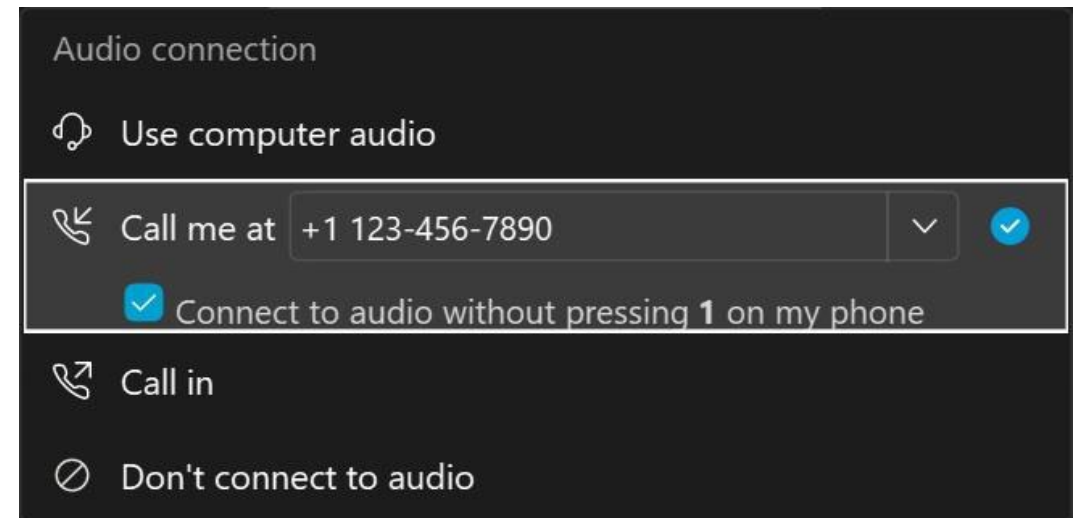
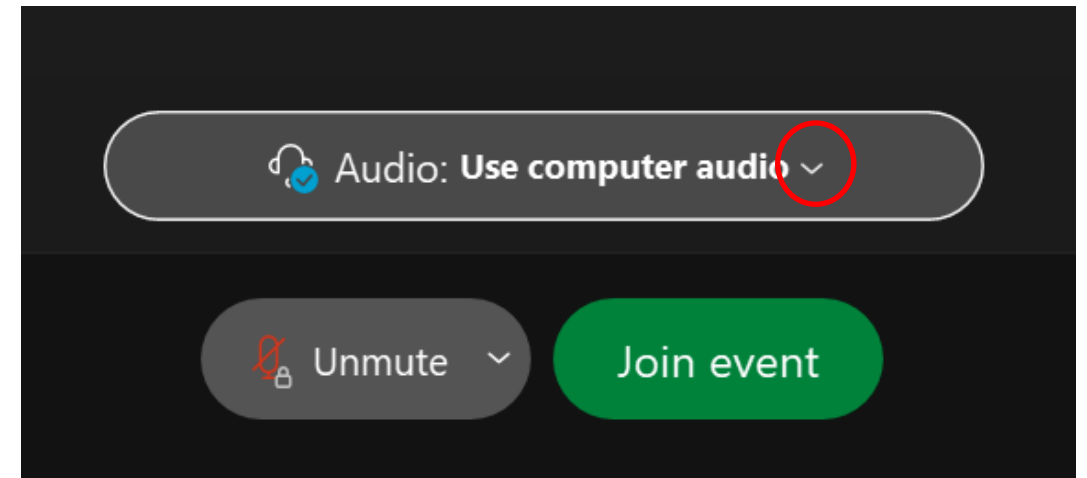


# **SOPS<sup>®</sup> Nursing Home Survey: What You Need To Know**

**Webcast  
May 3, 2022  
1:00-2:00 PM ET**

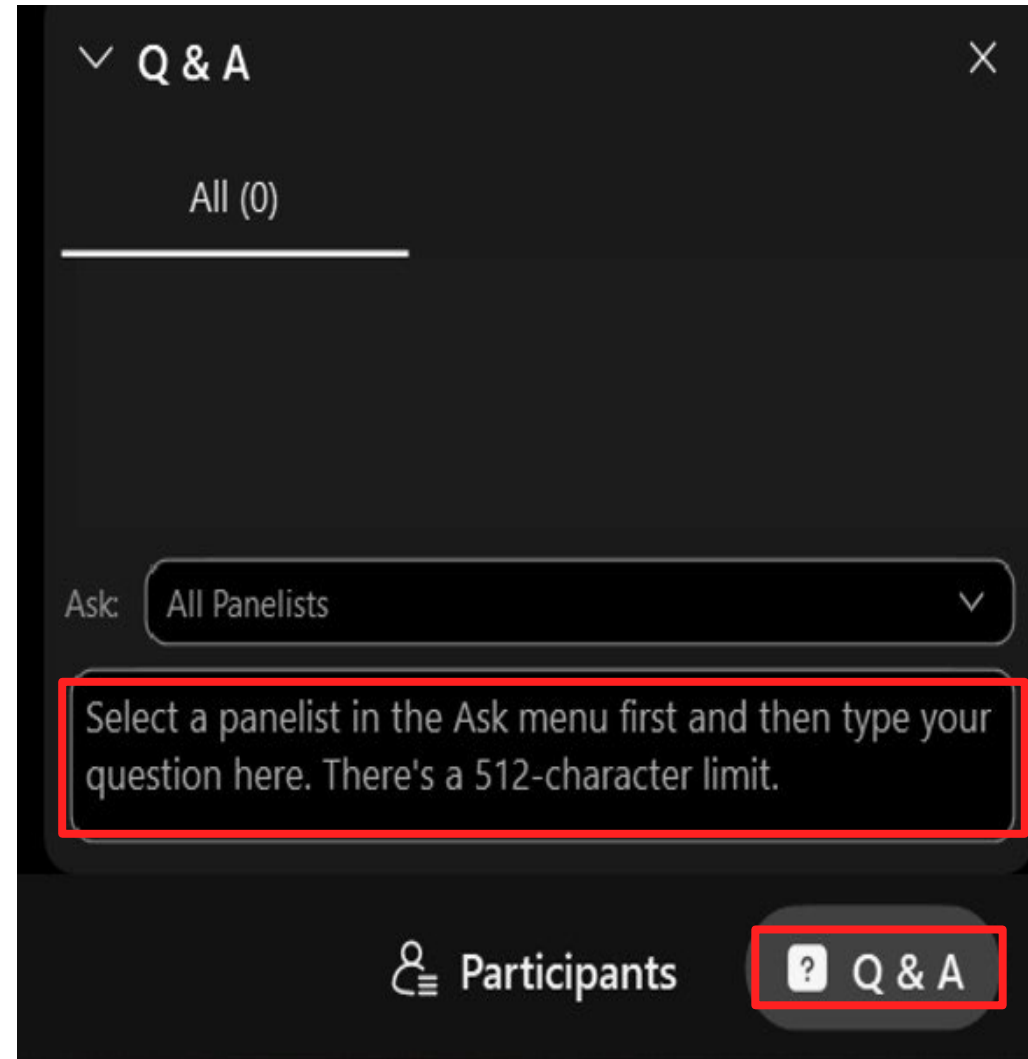
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# Today's Speakers



**Caren Ginsberg, Ph.D.**

Director, SOPS and CAHPS Programs  
Center for Quality Improvement and Patient Safety  
Agency for Healthcare Research and Quality (AHRQ)



**Nick Castle, Ph.D., M.H.A., FGSA**

Professor  
Chair of the Department of Health Policy, Management, and Leadership  
West Virginia University



**Theresa Famolaro, M.P.S., M.S., M.B.A.**

Senior Study Director  
User Network for the AHRQ Surveys on Patient Safety Culture (SOPS)  
Westat



**Katarzyna Zebrak, Ph.D., (Moderator)**

Senior Study Director  
User Network for the AHRQ Surveys on Patient Safety Culture (SOPS)  
Westat

# Agenda



- AHRQ SOPS Program
- The Importance of Safety Culture in Nursing Homes
- SOPS Nursing Home Survey and Database
- Q&A