



AGENCY FOR HEALTHCARE RESEARCH AND QUALITY



Using AHRQ's SOPS® Hospital Survey and Workplace Safety Item Set: Experiences from a State Hospital Association

Webcast
May 23, 2024
3:30-4:30 PM ET



Surveys on Patient Safety Culture®

Webcast Technical Info

- Audio issues
- Poor Connection
- Use Q&A to submit questions
- Event Website: <https://events.westat.com/sops>
 - ▶ Download presentation slides and view the agenda and speaker bios on our event site

Today's Speakers



Lisa Huddleston, Ph.D.
Lead Research Associate and
Communications Lead
User Network for AHRQ Surveys
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Moderator



Jonathan Bakdash, Ph.D.,
Social Science Analyst, CAHPS and SOPS Programs
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Madeline Wilson, M.S.N., RN, CLSSBB
Quality and Patient Safety Advisor
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Laurie Gerdt, LMHC
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Naomi Yount, Ph.D.
Instrument Development and Analysis Lead
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Agenda

- Background on AHRQ's Surveys on Patient Safety Culture[®] (SOPS[®]) Program
- Indiana Hospital Association's (IHA) experiences with SOPS and the Workplace Safety Supplemental Item Set
- Research findings linking workplace safety to patient safety culture, job satisfaction, and intent to leave
- Q&A