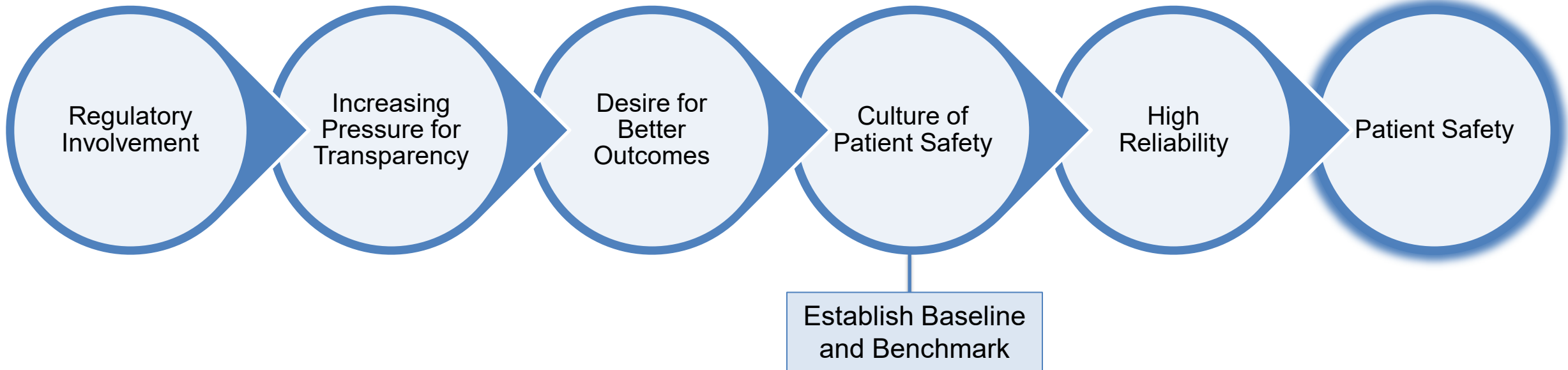


Using the SOPS ASC Survey to Improve Patient Safety

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Why Assess the Culture of Patient Safety?



How did we begin?



1. Reviewed EB Literature and AHRQ Resources
2. Educated and Sought Support from Leadership
3. Partnered with Experienced 3rd Party Survey Vendor
4. Established SOPS Survey Taskforce
5. Chose to Deploy Surveys by Email to Participants
6. Decided to Submit Data to the AHRQ Database to Benchmark
7. Developed Survey Timeline

Survey Activity Timeline

1st Survey: May 2018
2nd Survey: May 2019

Pre-Survey

Survey
Deployed

Analyze
Results

Data
Submission

Action
Planning

Re-
Measure

Survey Deployment through Documentation of Action Plan: 4-6 Months

ASC SOPS Survey Results



**Results Consistent
with AHRQ ASC Survey Data**



**Conducted Validation
Observation Assessments**



**AHRQ Database Report
to Benchmark**



Developed Dashboards



Compared with Other Data



Deployed Focused Actions

Lessons Learned

Successes

- Improved Results
- Gained Experience
- Vendor Engagement & Support
- Ability to Submit Data to AHRQ Database
- Ability to Conduct a Deeper Analysis
- Progress Towards High Reliability

Challenges

- Accurate Contact Information
- Determining Ideal Timing of Survey
- Supporting Participants with Email Access
- Focus on All Actions vs. Vital Few Actions
- Provide Action Plan Training
- Availability of ASC Specific Tools & Resources

Next Steps

- Administering 3rd Annual Survey May 2021
 - Plan to Submit Data to the AHRQ Database
 - Evaluate Performance & Celebrate Success
- ASC Industry Opportunities
 - More Work in this Space Needed
 - Baseline Measurements, Benchmarking, Developing New EBP for ASC Community



Contact Information



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