



Workplace
Safety

East Alabama Health

ACUTE CARE

East Alabama Medical Center

East Alabama Medical Center- Lanier

LONG TERM CARE

EAMC Skilled Nursing Facility

EAMC-Lanier Nursing Home

System Overview

EAMC

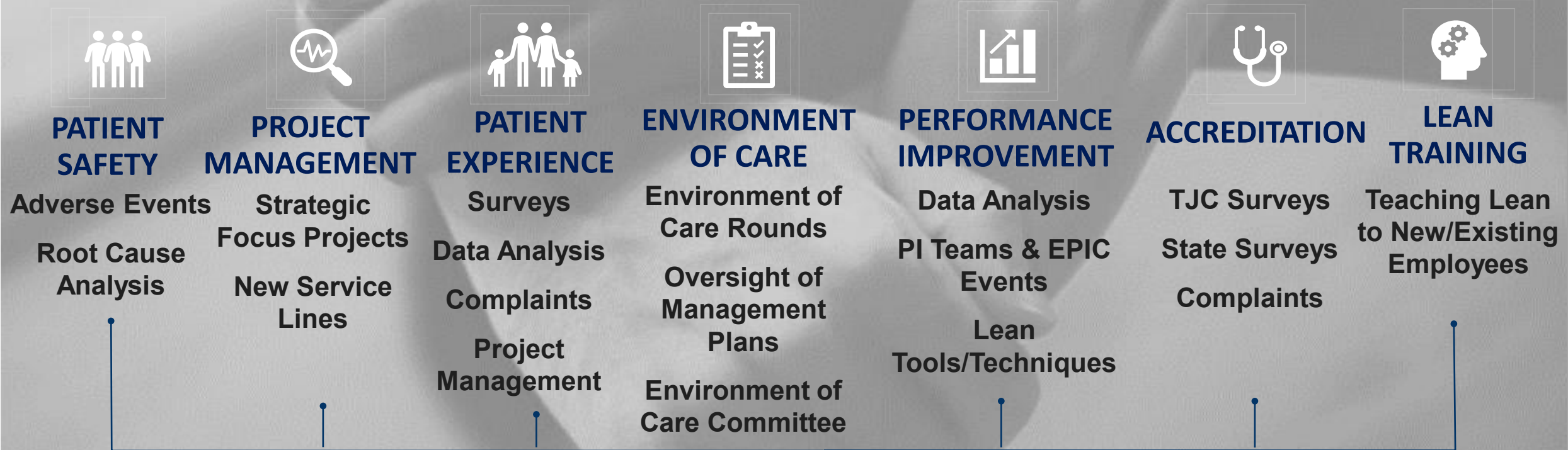
- 314 licensed acute beds
- Freestanding Emergency Department
- Provider based clinics
- Various inpatient & outpatient services
- Joint venture Ambulatory Surgery Center
- Residency Program
- **Skilled Nursing Facility- 26 beds**
- **Nursing Home- 90 beds***

EAMC-Lanier

- 115 licensed beds including Senior Behavior Health
- Inpatient, outpatient & emergency services
- Joint venture Ambulatory Surgery Center
- **Nursing Home- 103 beds**



WHAT DO WE DO?



Office of Patient Safety



EPIC at East Alabama
Health 

EPIC stands for...

**EAMC Performance
Improvement Culture**

EPIC

=

LEAN

INCREASING STANDARDIZATION, REDUCES VARIATION, WHICH LEADS TO IMPROVEMENTS IN SAFETY/QUALITY.

What motivated us?

- Current status
- Past experiences

How did we prioritize?

- Administration set Workplace Safety as Performance Improvement (PI) Priority



East Alabama
Health 

2022 Workplace Safety Journey

Established Workplace Safety as PRIORITY

Identify our needs and opportunities....SURVEY

Establish taskforce TEAM

Plan.....DO.....Check.....ACT

Continue to Improve....SUSTAIN

EAMC & EAMC-Lanier completed Hospital Survey on Patient Safety (SOPS) 6/2021

- Workplace Safety supplemental item set included
- Performed additional anonymous focused surveys



East Alabama Health

- Led by administration
- Representation from all areas
- Gathered information
- Developed goals
- Established timelines
- Implemented



Gathering Information

- Risk assessments of exits
- Focused survey
- Trained Critical Debriefing Team
- Review Resources

Nursing Home Survey
on Patient Safety
Culture with WPS
item set: 8/2022



Immediate Actions

- Workplace safety education, including recognizing early signs of aggression and de-escalation
- Annual active shooter education
- Implemented badge panic button system
- Process for employee follow up from reports
- Round table discussion with “50 For the Future” group

Additional Nursing Home Actions

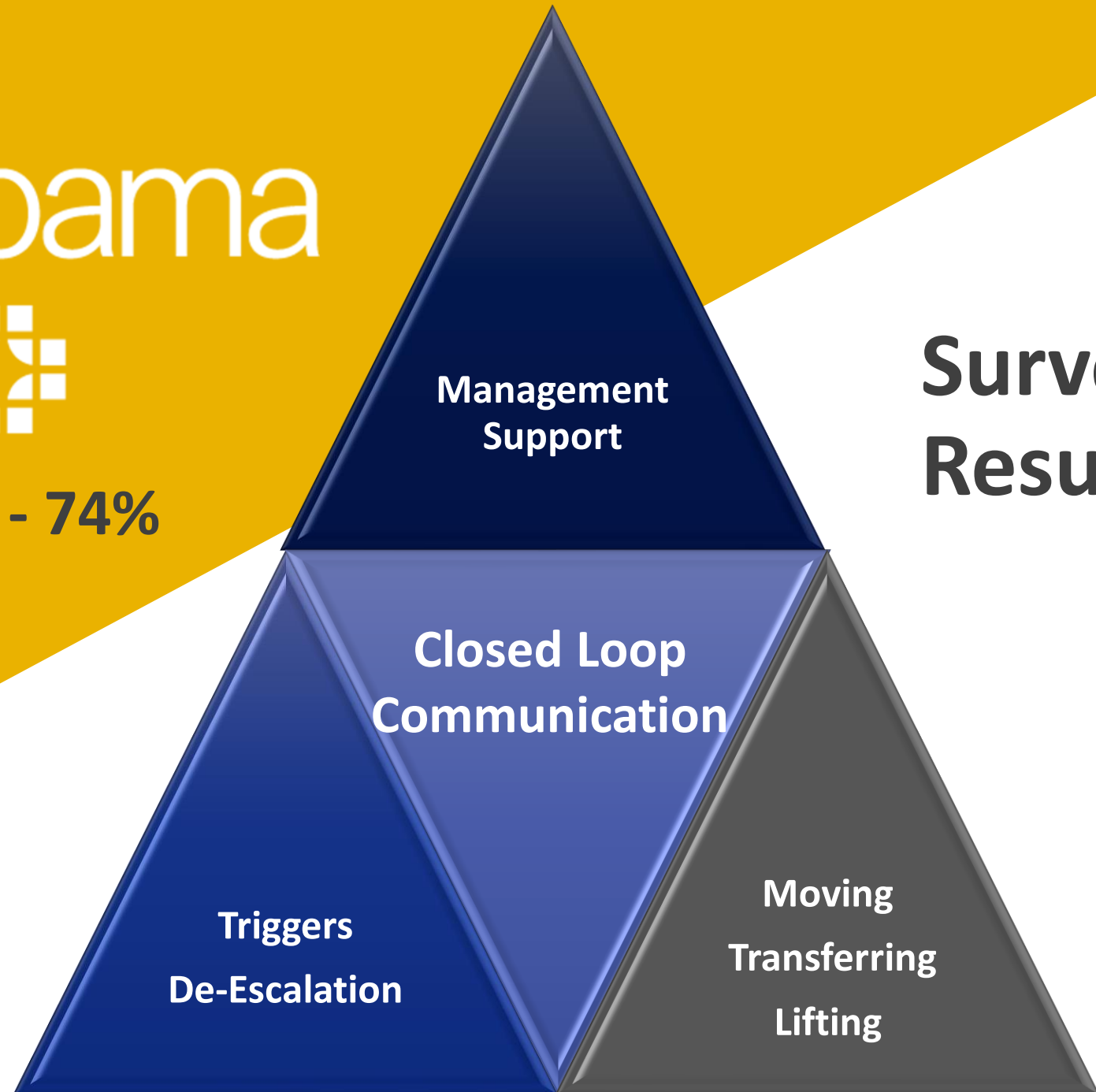
2022

- Complete facility lockdown with badge access for employees with video doorbell for visitors
- Implemented doorbell app with video through department cellular phone that allows appropriate personnel to unlock the door for visitors upon viewing
- Additional surveillance cameras
- Re-educated staff on “safe rooms” marked with silver triangles



East Alabama Health

Response Rates 44% - 74%



Survey Results

Future

SUSTAINMENT

- Mental Health First Aid training for management
- Monthly multidisciplinary review on workplace violence reports with human resources, security, patient safety
- Trend data
- Develop metrics



RESIDENT



Workplace Safety Leads to RESIDENT SAFETY





Thank you