

AHRQ's Surveys on Patient Safety Culture™ (SOPS®) Program



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Agency for Healthcare Research and Quality



- AHRQ is:
 - ▶ A research and science-based agency of the US Department of Health and Human Services that supports evidence-based practices.
 - ▶ The lead Federal agency charged with improving the safety and quality of America's health care system.

- AHRQ is not:
 - ▶ A regulatory agency. AHRQ can not require the use of our tools and products.

AHRQ's Core Competencies



- **Health Systems Research:** Invest in research and evidence to make health care safer and improve quality.
- **Practice Improvement:** Create tools for health care professionals to improve care for their patients.
- **Data & Analytics:** Generate measures and data to track and improve performance, and evaluate progress of the US health care system.

AHRQ Patient Safety Priorities



- Focus on areas of greatest impact
- Extend patient safety improvement to all settings
- Prevent HAIs, reduce antibiotic resistance
- Build capacity in the health care system to accelerate safety improvements
- Improve communication and engagement between clinicians and patients
- Make the safe thing the easy thing to do

AHRQ's SOPS Program



- Initiated and funded by AHRQ since 2001 to advance the understanding, measurement, and improvement of patient safety culture within healthcare settings
- Develops survey measures that are validated and use best methods for development and testing
- Supports voluntary data submission to SOPS databases
- Conducts research to further...
 - ▶ the measurement and understanding of patient safety culture
 - ▶ the collection of data and informative reporting of patient safety culture data
 - ▶ patient safety improvement involving SOPS

Activities for 2022

- Database Data Submission
 - ▶ Hospital SOPS
 - Data submission: June 2022
 - HSOPS 2.0 only
 - Can also submit Health IT Patient Safety, Workplace Safety, and Value and Efficiency Supplemental Item Sets
 - ▶ Nursing Home SOPS
 - Data submission: September 2022
- Item Development
 - ▶ Nursing Home Workplace Safety Supplemental Item Set