

# Understanding SOPS™ Surveys: A Primer for New Users

October 2018 Webcast Highlights



## SOPS Suite of Surveys

- ⦿ The SOPS surveys **assess provider and staff perceptions of patient safety culture** and are **free and available for download** from the Agency for Healthcare Research and Quality website. Surveys are available for the following settings:

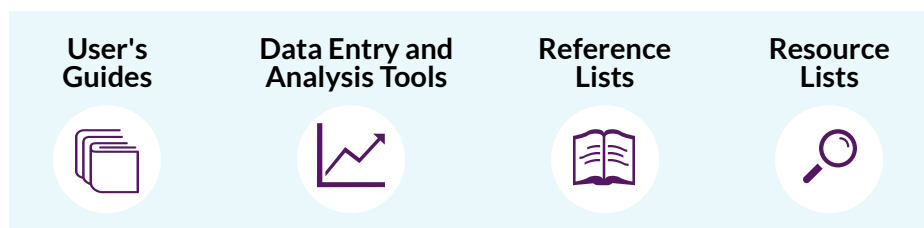


- ⦿ Healthcare organizations may voluntarily submit data to any of the **SOPS Databases** for patient safety culture improvement purposes.



## SOPS Survey Toolkit Materials


- ⦿ The **SOPS Survey Toolkits** are composed of several valuable resources to support the use of SOPS surveys. The Toolkits include:



## Free Technical Assistance


- ⦿ **For SOPS Database questions:**

 [DatabasesOnSafetyCulture@westat.com](mailto:DatabasesOnSafetyCulture@westat.com)

 1-888-324-9790

- ⦿ **For all other SOPS questions:**

 [SafetyCultureSurveys@westat.com](mailto:SafetyCultureSurveys@westat.com)

 1-888-324-9749



For more information:  
[www.ahrq.gov/sops](http://www.ahrq.gov/sops)



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