

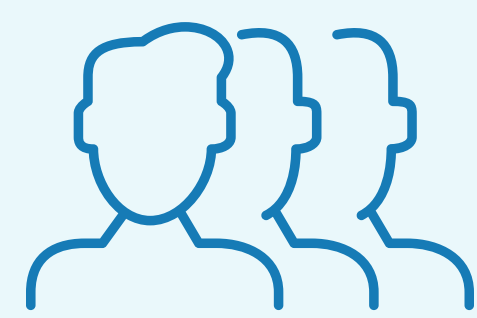
3 Key Takeaways

from the July 2018 AHRQ Webcast: New SOPS™ Health Information Technology (Health IT) Patient Safety Supplemental Items for Hospitals

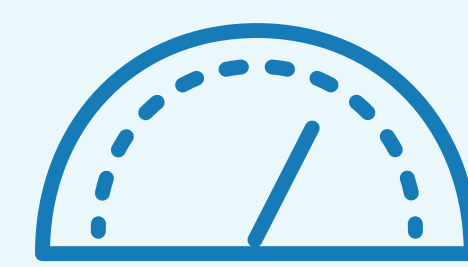
1

What is the new Health IT Patient Safety Supplemental Item Set?

👉 The Health IT Patient Safety Supplemental Item Set can be added to the end of the hospital survey. **Its goals are to:**



Raise awareness about the impact of Health IT on patient safety



Assess how organizational culture influences Health IT and patient safety

👉 It is administered to hospital providers and staff to **address the following topic areas:**

- Electronic Health Record (EHR) System Training
- EHR Patient Safety & Quality Issues
- EHR System Support & Communication
- EHR & Workflow/Work Process
- Overall EHR System Rating

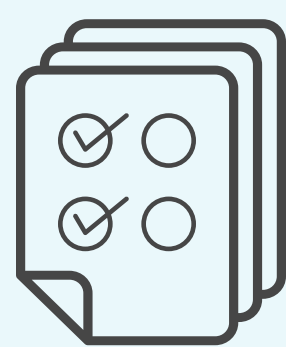
2

What did we learn from the pilot test?

In the past 3 months...

66%

discovered **incomplete information** in their EHR system



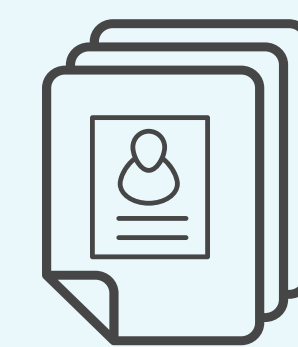
61%

discovered that information in their EHR was **inaccurate**



32%

discovered that information was entered into the **wrong patient record** in their EHR



3

How can you participate and submit your data?

- 👉 **Administer** the Hospital SOPS with the Health IT Patient Safety Supplemental Items
- 👉 **Sign up** for SOPS email updates at <https://subscriptions.ahrq.gov>
- 👉 **Submit your survey data** during the next Hospital SOPS Database submission in 2019