



# Overview of AHRQ's Surveys on Patient Safety Culture™

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# AHRQ Patient Safety Priorities

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- Focus on areas of greatest impact
- Extend patient safety improvement to all settings
- Prevent HAIs, reduce antibiotic resistance
- Build capacity in the health care system to accelerate safety improvements
- Improve communication and engagement between clinicians and patients
- Make the safe thing the easy thing to do



# AHRQ's Center for Quality Improvement and Patient Safety (CQUIPS)

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- Conducts programs that focus on:
  - Patient Safety Research
  - Healthcare-Associated Infections Prevention
  - Patient Safety Organization Program
  - National Healthcare Quality & Disparities Report (NHQDR) Program
  - Consumer Assessment of Healthcare Providers and Systems (CAHPS®) Program



# What is Patient Safety Culture?





# AHRQ Surveys on Patient Safety Culture

Surveys of staff about the extent to which the organizational culture supports patient safety



**Hospital**  
(2004)



**Nursing Home**  
(2008)



**Medical Office**  
(2009)



**Community Pharmacy**  
(2012)



**Ambulatory Surgery Center**  
(2015)



# SOPS Databases

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## Hospital

630  
Hospitals

382,834  
respondents



## Nursing Home

209  
Nursing homes

12,395  
respondents



## Medical Office

2,437  
Medical offices

35,523  
respondents



## Community Pharmacy

255  
Pharmacies

1,603  
respondents



## Hospital SOPS Supplemental Items

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- Value and Efficiency (2017)
  - For hospitals and medical offices
  
- Health IT Patient Safety (2018)
  - For hospitals

<https://www.ahrq.gov/sops/quality-patient-safety/patientsafetyculture/hospitalsupplementalitems.html>